



Serial No

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DISTINCTIVE
INNOVATIVE
BRITISH

Your ticket to a
great night's sleep

komfi

komfi

Register your mattress warranty online
www.komfi.com

Komfi: a mattress as unique as you are

Thank you for choosing a Komfi mattress – you can be certain you've made the right choice. Before your first night's sleep, we've included some hints and tips on getting the best from your new mattress.

In our promise to you: Before leaving the Komfi factory, your new mattress was finished by hand in our Yorkshire studio. It was then inspected by one of our most experienced craftsmen to ensure it was up to our exacting standards. Only then do we assign your mattress a unique reference number – this can be found overleaf.

This not only tells us the day and date of manufacture, but also which members of our skilled assembly team worked on it. It also forms our guarantee to you. By manufacturing in-house, we can be sure that every Komfi mattress we dispatch is our very best each time. And this is matched by our very best guarantee.

By taking just a minute to register your mattress, not only will you activate our no-quibbles warranty, we will also keep you updated with exclusive owner offers and online support.

By choosing Komfi, you've chosen the very best in UK sleep technology. This isn't the end; this is just the beginning. Here's to thousands of nights of blissful slumbers.

Komfi: Caring for your mattress

To ensure maximum benefit from your new Komfi mattress, we recommend the following:-

- Remove and discard all packaging – ensure all wrapping is out of the reach of children. Before you enjoy your Komfi mattress, we recommend allowing it to 'rest' in a warm room for 4 – 6 hours.
- You may notice a slight odour when your first unpack your Komfi mattress. This is perfectly normal, and will soon dissipate.
- If your previous mattress was the old-fashioned sprung variety, the body-moulding comfort of your new Komfi mattress may take a day or two to get used to. This is perfectly normal. You'll find your body quickly comes to find your Komfi mattress incredibly supportive.
- It is no longer necessary to undertake the tiresome task of turning your mattress. However, for optimal use, we recommend rotating your mattress end-to-end on a monthly basis. Slight dips and indents corresponding to your body is perfectly normal – it shows your mattress is doing its job.
- Do not use an electric blanket with your Komfi mattress.
- The cover of your mattress is simple to remove, and is designed to be cleaned in a normal, domestic washing machine. However, the inner, protective sock covering the mattress should NEVER be removed.

Do not Tumble Dry Do not Dry Clean Do not Iron



Komfi: Sleep easy with our warranty

Now you have taken delivery of your Komfi mattress, you can rest easy. Every Komfi product is backed by our **No Quibbles** warranty.

- Your IKON mattress is covered by our 15 year warranty*
- If you have chosen a 4G or Harmony mattress, you benefit from a 10 year warranty*
- The Komfi Kids range comes with a 5 year warranty*

Our warranty offers a guarantee against defect arising from poor workmanship, materials or assembly of the product.

The guarantee does not cover normal changes in hardness or changes that do not affect the pressure relieving properties.

- Komfi pillows are guaranteed for 1 year
- Komfi bed bases carry a 1 year warranty – with a 12 month guarantee against manufacturing defects

*Pro-rata

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|--------------|--|
| 0 – 5 years | Full Guarantee, repair or replace at the company's discretion, however transport costs will apply. |
| 6 – 15 years | A usage charge of 1/10th per annum plus transport costs. |

If a claim is made under the guarantee, this must be in writing along with proof of purchase.

The period of warranty starts from the date of delivery.

The warranty will **not** apply if:

- The product has been used for any other purpose than it's specified uses.
- Cleaning has been carried out other than advertised in the cleaning instructions supplied with the product.
- The product has not been correctly stored.
- Repairs or alterations have been carried out without written approval from Komfi.
- Notice of defects has not been given within the specified period above.
- The mattress is in a soiled or stained condition.
- The product has suffered malicious damage.
- The inner sock has been removed from the mattress.